

POLYCOM® VVX® 601

Frequently Asked Questions



Q: WHAT IS THE VVX 601?

A: The VVX 601 is an Executive Business Media phone delivering best-in-class desktop productivity and Unified Communications for busy corporate executives and managers. The VVX 601 sets a new standard for business media phones with UC and business application integration and enables the executive to accomplish core tasks as efficiently as possible while complementing their desktop office applications.

Q: WHAT ARE SOME OF THE KEY FEATURES OF THE VVX 601?

A: The Polycom VVX 601 executive business media phone features:

- Large (4.3") TFT (480 × 272) touch-screen
- Up to 16 line appearances/speed dials
- Immersive, capacitive touch UI
- Legendary Polycom HD Voice technology up to 14KHz on all audio paths (Speaker, Handset, Headset)
- 2 x Ethernet 10/100/1000
- 2xUSB2.0host
- Green – low power
- Minimalist Hard Keys: 12-button keypad, home, speaker, mute, volume, headset
- Integrated Bluetooth 3.0
- Supports VVX Expansion Module and VVX Color Expansion Module (Expandability up to 3 modules)

Q: WHAT ARE THE KEY BENEFITS OF THE VVX 601?

A: Top benefits are:

- Improves Executive and Executive Administrators productivity through larger display and more line appearances
- Improve work space mobility through Bluetooth hands free and headset integration
- Reduce deployment and maintenance costs—EPB Provisioning and web based configuration tool makes the VVX 601 simple to deploy, easy to administer, upgrade, and maintain
- Polycom Acoustic Fence isolates and minimizes ambient environmental noise for better call clarity
- See your messages on screen with the EPB Visual Voicemail
- Import and store up to 1,000 contacts with the EPB Contacts App

Q: IS LOCAL CALL RECORDING POSSIBLE WITH THE VVX 601?

A: The VVX 601 has a USB port that allows for local audio call recording

Q: DOES THE VVX 601 SUPPORT ELECTRONIC HOOK SWITCH CAPABILITIES?

A: Yes, the VVX 601 supports electronic hook switch capabilities with certain headsets. For more information, refer to a list of all the compatibility headsets on the Support Site

Q: WHAT IS THE RESOLUTION ON THE VVX 601 TOUCH SCREEN?

A: The VVX 601 has a 4.3” TFT LCD (480×272 pixel) capacitive, gesture-based touchscreen.

Q: WHAT IS POLYCOM HD VOICE™?

A: Polycom HD Voice delivers much clearer, more vibrant and life-like conversations than the traditional phone technology. It combines wideband codecs with our patented Acoustic Clarity Technology into a complete, integrated design to maximize the audio performance of the VVX phone. You can learn more at www.polycom.com/hdvoice

Q: WHAT APPLICATIONS ARE AVAILABLE FOR THE VVX 600?

A: Out of the box, the VVX 601 is bundled with three applications: EPB Messages (Visual Voicemail), EPB Contacts, Local Call Record and Digital Picture Frame which plays personalized pictures stored on the USB drive from the USB port.